What services are offered at the clinic?
The clinic will be a full-service Geriatric medicine practice. This will include but is not limited to the following services:

- Office visits
- Suture removal
- Cryo (lesion removal)
- Bladder ultrasounds
- Blood draws with Quest lab service
- Point of care lab tests

*This is a non-urgent care clinic.

What insurances are accepted?
University of Colorado medicine accepts Medicare, Medicaid and VA Choice, among other contracted health plans. A list of accepted insurances is available on the CU website which is updated on a quarterly basis: [http://www.cumedicine.us/patient-resources/accepted-insurance-plans/](http://www.cumedicine.us/patient-resources/accepted-insurance-plans/). Here is a list of plans for 2021:

- Anthem Blue Cross and Blue Shield
- Cigna—NEW for 2021
  - Cigna Preferred Medicare (HMO)
  - Cigna True Choice Medicare (PPO)
- Clear Spring Health
- Denver Health*
- Humana—NEW for 2021
  - Humana Gold Plus (HMO)
  - HumanaChoice (PPO)
  - Humana Honor (PPO)
  - Humana Value Plus (PPO)
- Kaiser Permanente*
- UnitedHealthcare—NEW for 2021
  - AARP Medicare Advantage SecureHorizons (HMO)
  - AARP Medicare Advantage Patriot (HMO)
  - AARP Medicare Advantage Walgreens (PPO)

*May have limited access; please check with your provider for details.

How do I make an appointment?
Patients who have not been seen before at University of Colorado Medicine (any location) will need call 720.382.7800 to schedule a new patient visit for their first appointment.

Is there a new patient fee?
There is not necessarily a new patient fee, but a new patient visit is longer than a normal one and therefore has a higher associated charge. It is likely you will have a higher out-of-pocket expense for an initial visit. However, if you have been seen at Anschutz Medical Campus Seniors Clinic, you will only require a new patient visit if you are seeing a new physician.

What information is needed to set up a new patient visit?
- Legal & preferred name
- Mailing & email address and phone number
- Date of birth (DOB) and gender
- Social Security Number (SSN)
- Marital status
- Insurance information, including “name on card” if different from legal name
- Guarantor information
- Preferred language/interpreter requirement
- Race, ethnicity & religion
- Emergency contact
**FAQs for CU Geriatric Medicine—University of Colorado Medicine at Kavod, continued**

**Q** If I switch my PCP to the CU clinic, will I be able to stay with specialists I have used in the past?

It depends on your insurance. You will need to contact your insurance provider to understand which providers and specialists would be covered.

**Q** Which doctors will be working at the clinic?

We are delighted to share some information on the three medical doctors and their hours of service below.

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**DR. KERRY HILDRETH**

**DAYS/HOURS OF SERVICE: MONDAY, 1 pm – 5 pm**

Dr. Kerry Hildreth, MD is a Geriatric Medicine Specialist in Aurora, CO and has over 16 years of experience in the medical field. She graduated from Duke University School of Medicine in 2004. She is affiliated with University of Colorado Hospital - Anschutz Inpatient Pavilion and was a former board member at Kavod Senior Life.

More information: https://www.cudoctors.com/Find_A_Doctor/Profile/16365

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**DR. JEFF WALLACE**

**DAYS/HOURS OF SERVICE: WEDNESDAY, 1 pm - 5 pm**

Dr. Jeffrey Wallace, MD is an Internal Medicine Specialist in Aurora, CO and has over 36 years of experience in the medical field. He graduated from University of Michigan Medical School in 1984. He is affiliated with University of Colorado Hospital - Anschutz Inpatient Pavilion.

More information: https://www.cudoctors.com/Find_A_Doctor/Profile/6857

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**DR. ROBERT SCHWARTZ**

**DAYS/HOURS OF SERVICE: THURSDAY, 1 pm - 5 pm**

Dr. Robert Schwartz, MD is a Geriatric Medicine Specialist in Aurora, CO and has over 46 years of experience in the medical field. He graduated from Ohio State University College of Medicine in 1974. He is affiliated with medical facilities Denver Health Medical Center and University of Colorado Hospital - Anschutz Inpatient Pavilion.

More information: https://www.cudoctors.com/Find_A_Doctor/Profile/502

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**Q** Is the clinic offered only for Kavod residents or for others too?

The clinic offers services to the general community, as well as Kavod residents.

**Q** What if I have other questions?

Contact the CU Appointment Line at 720.382.7800 or Mandie Birchem, Director of Health and Wellness at Kavod at 720.382.7838.